



International Association of  
Administrative Professionals®

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Visit our website at  
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Dear Members,

Autumn is here! Welcome to another month of celebrating the *Passion and Purpose* of IAAP® and our profession.

What a great start to our year at last month's meeting. Carolyn Lamparella, LPC shared steps to help resolve *Conflict in the Workplace*. She showed us how stress plays a role in conflicts, forms of implicit and explicit memory, how our brains work and taught us conflict management strategies. If you missed our meeting, the presentation is posted on our chapter website.

We had a successful Northeast Council Meeting last weekend hosted by our Lehigh Valley Chapter. Fourteen members of the Lehigh Valley and Wyoming Valley Chapters participated in workshops (*Leading with Passion & Purpose and Strategic Planning*) presented by PA Division President Catharine Hoke, CPS/CAP and Vice President Juanita Mort, CAP. We had a great time networking and catching up with other PA Division members and friends. I hope that you can join us at next year's meeting.

I'm very happy to report that we've finalized our location for the 2012 PA Division meeting. Mark your calendars to join us at the new Sands Casino Resort in Bethlehem, Pa on June 22-24, 2012. We'll need everyone's help to make this meeting a success. Stay tuned for more details on how you can help.

Check out all the fundraising opportunities the Ways and Means committee has planned for this year. There's something here for everyone. Terri Lynn Nuts and Candies, Redner's Sav-a-Tape program, RADA Cutlery, Yankee Candles and much more to come. Don't forget that your RADA and Yankee Candle orders are due at the October meeting. Details of all fundraisers are also posted on our website.

Keep working on your Member of Excellence award criteria. You might be pleasantly surprised that you've earned more points than you realize. Let me know if you need help or have questions.

Here's your chance to *Explore Social Networking* presented by Stephanie Drukenmiller at our next meeting on October 25. We'll learn the latest in twitter, facebook and other upcoming trends. Invite a friend or colleague to our meeting. Guests are always welcome!

All my best,

*Linda*

Linda D. Schmoyer, CPS  
President, Lehigh Valley Chapter