

**DELEGATE / ALTERNATE REPORT
INTERNATIONAL CONVENTION AND EDUCATION FORUM
NEW ORLEANS, LA — JULY 27– 30, 2008**

Gayle Gunderman CPS, attending as Delegate and Sandy Dredge CPS, attending as Alternate, along with Rosemary Geosits and Carol Ziegler CPS/CAP departed from Mack Headquarters at 4:45 a.m. for an early direct flight leaving Philadelphia at 7:40 a.m. We arrived at the Hilton New Orleans Riverside Hotel on Saturday, July 26 close to noon CDST and registered for the convention before checking into our rooms. We did not attend any pre-convention seminars offered, but we all attended great educational workshops and networking opportunities. We will try to “paint you a picture” of the exciting news and information presented to us. Complete reports from 2007-2008 International President, Judy McCoy CPS/CAP; Executive Director, Don Bretthauer CAE; and 2008-2009 International President, Barb Horton CAP are available in Members’ Place on the website at www.iaap-hq.org. You might also want to review IAAP’s 2006–2010 Strategic Plan and the *Convention Connections* daily news. Be sure to see the professional photos of the International Convention and Education Forum.



Sunday, July 27, 2006

Picture on left: Gayle, Rosemary, Sandy and Carol at the PA Division Dinner at Mulate’s Cajun Restaurant. Picture on right: Gayle, Rosemary and Sandy at the Evening of Welcome — Mardi Gras N’awlins style party with famed street entertainers, Dixieland jazz and more!



We woke up early every morning meeting for breakfast at 6:30 a.m. prior to the Parliamentarian Meeting with Jeff Neurauter at 8:00 a.m. Gayle sat in reserved seating for Delegates # 221 and Sandy, Rosemary, and Carol sat together. At 9:10 a.m. the 2008 International Convention and Education Forum of IAAP was called to order. The Business Session began with opening ceremonies, the parade of nations, an inspirational message from Kenny Kerth with music of a typical New Orleans jazz funeral played by the Blue Roof Band, presentation of colors by the Marine Forces Reserves and Anthem by Irma Thomas. A warm welcome was received by Doris Voitier of St. Bernard Parish. The total number of registered attendees was 1,976 which was presented by Marilynne Donnelly (Beaver Valley Chapter – PA Division) as Chairman of the Registration/Credentials Committee.

The Nominations Committee Report was made and Candidates for Office were introduced. Each candidate was given two minutes to present their platform for the voting delegates’ consideration. Following the candidate remarks, Executive Director, Don Bretthauer CAE reported to the assembly on our successful “Forward Moving Year,” although we did have a few curves in the road. The 2007-2008 International President, Judy McCoy CPS/CAP, presented her report on positive growth. The business session recessed at 12:55 p.m.

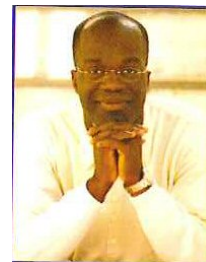
The afternoon consisted of one hour of District Caucuses and an hour and one-half session for Delegates/Alternates only to meet the Candidates, which Gayle and Sandy attended. Office Expo was open from 1:00 to 6:00 p.m. for another year of great product showcases and samples.

“All ya’ll” met for the Pennsylvania Division picture followed by the PA Division dinner at Mulate’s for good food and entertainment. The Evening Of Welcome scheduled from 8:00 – 11:00 p.m. welcomed everyone to “The Big Easy” with an outstanding Mardi Gras Party!

Monday, July 28, 2008

Starting with the Delegates Briefing at 7:45 a.m., the Business Session reconvened. The keynote address co-sponsored by OfficeTeam was presented by Simon T. Bailey, who "wowed" the audience with an uplifting message titled "Kick-It-Up-A-Notch." The following are the key takeaways:

- Discover the mental driving instructions to learning how to "Kick-It-Up-A-Notch."
- Learn to build on your strengths and manage your weaknesses.
- Engage your energy in what matters the most.
- Discover how to increase your self-worth.
- Determine how to manage the roadblocks of change and uncertainty.



Simon T. Bailey is a catalyst of brilliance, who inspires, ignites and engages every individual who crosses his path — urging each to live a passionate life. His energy and profound insight are contagious and thought-provoking. He is the author of ***Release Your Brilliance***, which outlines the four steps to transforming your life and revealing your genius to the world and to change your life beginning today.

The Registration/Credentials Committee report was presented and adopted with 1,783 total number of registered attendees.

The following is a brief review and results for Bylaws and Standing Rules Amendments:

Proposed Amendment 1 was adopted to include e-mail to transact business. Proposed Amendment 2 failed for the Board of Directors to have the authority to establish rules for IAAP candidates seeking International Office. Proposed Amendment 3 with an appended amendment to strike "lifetime ban from seeking office in all future elections" passed regarding candidates who have violated any established rules to be disqualified from the election. Proposed Amendment 4 was adopted to include wording to enforce the rules for candidates. The Standing Rules Proposed Amendment 1 failed based on Amendment 2 above. Standing Rules Proposed Amendment 2 was adopted to allow International Officers or Trustees that officially complete their terms at the close of the fiscal year to be elected or appointed to serve in another office at the chapter or division level. The business session recessed at 11:00 a.m.



The Leadership Luncheon co-sponsored by Avery was open to the first 800 attendees who registered and paid, replacing the CPS/CAP Luncheon held in previous years. "Crusin' Through Life™ at 35 MPH" program was offered by Brian Blasko with *Strategies to Keep Your Internal Engine Running Smoothly*. Life is a journey . . . enjoy the ride! All attendees were heard screaming "We Got Gas" throughout the rest of the convention. Our lives and careers are like vehicles and we are the engines that keep them running smoothly. We learned how to gain some "fuel" for our internal gas tank! Brian Blasko is a very dynamic and motivational speaker making learning fun, and I wish you could have been there.

Voting poles opened at 2:00 p.m. and a second ballot was required.

Tuesday, July 29, 2008

Starting with the Delegates Briefing at 8:00 a.m., the Business Session reconvened. There were 355 delegates eligible to vote plus 125 authorized proxies for a total of 480 and 1,826 total number of registered attendees. Gary Brackett CPS, Chairman of the Tellers Committee, then presented the detailed voting results, and the 2008-2009 International Board of Directors were installed. The business session recessed at 10:00 a.m., and the Education Workshops began at 1:00 p.m.

IAAP Annual Convention & Education Forum Future Dates/Sites

- 2009 Minneapolis, Minnesota, July 26-29, Minneapolis Convention Center
- 2010 Boston, Massachusetts, July 18-21, Hynes Convention Center
- 2011 Montreal, Quebec, July 24-27 Palais des congress de Montreal Convention Centre
- 2012 Grapevine, Texas, July 22-25, Gaylord Texan Resort
- 2013 Anaheim, California, July 28-31, Anaheim Convention Center
- 2014 Milwaukee, Wisconsin, July 27-30, Milwaukee Convention Center



Election results were announced during Tuesday's business session. The 2008-2009 International Board of Directors are as follow (listed from left to right):

(seated) **Secretary:** Janine J. Riemersma CPS/CAP, **Vice President:** Mary A. Ramsay-Drow CPS/CAP, **President:** Barb Horton CAP, **President-Elect:** Susan K. Shamali CPS/CAP, **Treasurer:** Karlena Rannals CPS/CAP. (standing) **Northwest District Director:** Valerie S. King CPS/CAP, **Affiliate Representative:** Jennifer Sandra Hinkson CMP, **Southeast District Director:** Tamra L. Goodall CPS/CAP, **Great Lakes District Director:** Sam Gill CPS, **Canada District Director:** Katherine Ann Fogal CPS/CAP, **Southwest District Director:** Antoinette Smith CPS/CAP, **Northeast District Director:** Judith A. Yannarelli CPS/CAP.



We attended some workshops together and some separately to get a variety of educational workshops with excellent presenters. Between us we attended the following workshops and will be happy to share our notes if interested: Fundamentals of Successful Marketing and Strategies for Increasing Business on the Web (Ted Janusz), and The Mindset of Multi-Culturalism: The Diverse, Bigger Picture (Judith Miller); Making, Managing, Enhancing and Using digital Images (Gini Courter and Annette Marquis – Triad Consulting); Cool New Software 2008 (Gini Courter and Annette); and Writing Compelling and Results-Oriented copy for the Web (Ted Janusz).

Tuesday ended with the Evening of Entertainment featuring Andy Childs, an all-time IAAP favorite making an unprecedented third appearance. (See picture on right)



Wednesday, July 30, 2008

The entire day was filled with educational workshops earning CEUs and recertification points. Workshops started at 8:00 a.m. We attended the following workshops: Talking Like A Leader: The Language of Leadership (Cal LeMon); Blog Rules: Best Practices to Help Manage Employee Use and Control Organizational Risks (Nancy Flynn) and E-Mail Management: How to keep your Inbox Uncluttered and under Control (Nancy Flynn); Working at the Speed of Tommorrow: What the Accelerating Pace of change Means for Administrative Professionals (Dale McCoy); Making Your Message Memorable, Effective Communicating Through Stories and Mental Aerobics, Strengthening Your Memory (Frank Keck).



The Convention ended with a dinner banquet Wednesday evening at which time awards were given and presentations made. 2008-2009 President, Barb Horton CAP gave her incoming address by video as she was unable to attend in person. As in the past, the evening ended by enjoying and reminiscing with the Smiling Faces Video.

**2008-2009 International President
Barb Horton CAP**

Thursday, July 31, 2008

Our flight left New Orleans at 11:10 on-time, and we landed in Philadelphia at 3:02 p.m. arriving back at Mack World Headquarters at approximately 4:30 p.m.

This was Gayle's first International Convention and first time serving as Delegate, while this was Sandy's fourteenth International Convention and fourth time serving as Alternate. The host chapter did a wonderful job in coordinating this convention two years later than planned due to Hurricane Katrina. We thoroughly enjoyed everything and thank the chapter for allowing us to represent you as your Delegate and Alternate.

Gayle F. Gunderman
Gayle Gunderman CPS
Delegate

Sandra A. Dredge
Sandra A. Dredge CPS
Alternate

